

LiveSpeech for Business Phone Lines

An AI agent that answers the phone, finishes the work in your systems, and makes calls out for you.

Answer every call, finish the work

Customers still call to order, book, and ask — and every ring that goes unanswered, or answered by a guess, costs revenue and trust.

Put LiveSpeech on the line: an AI agent that answers your phone, knows your business, remembers your callers, and gets things done in the systems you already use.

- **Drive revenue:** Answer 24/7 in English and other languages, take orders and bookings during the call, recognize returning callers
- **Reduce risk:** 98.5% of answers backed by your own documents, measured on every call; when unsure it does not guess — it hands the call to a person or takes a message
- **Lower costs:** No new hires for the phone, a phone number in one click, documents uploaded as they are, a summary after every call



Avoid phone bots that leave work behind

A voice bot that texts orders to staff for retyping into the POS is slower than no AI at all — we learned that with our first restaurant customer.

So LiveSpeech finishes the work inside the systems you already run, and our engineers tailor it to how your business works.



Answer every call

Pick up 24/7, talk like a person, and answer from your own documents in English and other languages.



Connect your systems

Finish the work during the call — orders into the POS, bookings taken on the spot, order status from your online store.



Reach out at scale

The same agent calls out for you — dispatch, reminders, callbacks, follow-ups — many at once, and reports back in minutes.

One agent, one place to manage it

Phone · Knowledge · Actions

What LiveSpeech does

Answer at conversational speed

How it sounds

Talks at the pace of a real conversation, without the pause you hear from most phone bots.

Callers can interrupt it mid-sentence; it stops, listens, and picks back up. It follows them through a noisy kitchen or a street, in English and other languages.

A free US, Canada, or Korea number in one click, or keep your existing line.

Know your documents, remember callers

Knowledge & memory

Upload documents as they are — menus, manuals, FAQ PDFs, Excel — read by the agent on every call.

Edit the text any time; changes reach live calls within 5 minutes. Web search is off unless you turn it on.

It recognizes returning callers and remembers what they asked last time.

Finish the work during the call

Gets things done

Takes action while the caller is still on the line: books the appointment on your calendar, looks up the order, updates your records.

Online stores on Cafe24 and NextEngine connect in one click. Anything else, our engineers connect for you. (For your IT team: SDKs and a webhook the moment a call ends.)

Hand off and report every call

Handoff & reporting

Caller asks for a person? The agent confirms with the caller, then passes the call to the person you chose — set up by our team. No answer? It takes a message.

Summary email after every call — topics, action items — sent only to the people it concerns, up to 20.

Call log with summary, outcome, caller mood, and topics; optional recording.

		 Answer every call	 Connect your systems	 Reach out at scale
Phone & voice	 Phone number	- Free US, Canada, or Korea number in one click - Or keep your existing line	Cafe24: press one button, get a number	Calls out placed by the agent that answers your line
	 Languages & noise	- English and other languages; switches mid-call - Handles interruptions and noise	Korean support for NextEngine's Japanese sellers	
	 Memory	Returning callers recognized across calls	Remembers what each caller asked before	
Knowledge & actions	 Documents & web	- PDF, Excel, or pasted text; edits live within 5 minutes - Web search off unless you turn it on	Your documents, editable any time	
	 Orders & POS		- Phone orders straight into the POS — nothing retyped - Cafe24 product and order lookups	Follow-up calls placed by the same agent
	 Calendar		Appointments booked on your calendar during the call	Reminder and callback calls placed by the agent
	 Your own systems		We connect it to the systems you already use — lookups, updates, bookings	One call in, many out: everyone on your list called at once
After the call	 Transfer to a person	- Transfer to a named person - Busy or no answer: takes a message	Who gets the call, per site or department — set up by our team	
	 Summary & call log	- Summary email after every call - Call log: outcome, caller mood, topics; optional recording	- Sent only to the people it concerns, up to 20 - Your systems notified the moment a call ends	Who is available, reported back in minutes
One agent for every call, with LiveSpeech				

Path #1: Answering every call

Your goal:

Pick up every call, 24/7, and answer from your own documents — no new hires, no prep work.

How LiveSpeech helps

Claim a free number in one click or keep your existing line. Upload menus, manuals, and FAQ PDFs as they are; the agent reads them on every call.

Callers interrupt, switch languages, or phone from a noisy street; it keeps up without missing a beat. Tell it "if you are not sure, say so and take a message" — and it will not guess.



→ **Answer 24/7 from your documents, on a new or existing line**

- 24/7
- US · Canada
- Korea
- PDF · Excel
- Your documents

Path #2: Connecting your systems



→ **Finished inside your POS and store**

- Cafe24
- NextEngine
- Google Calendar
- POS
- Order status
- Your systems

Your goal:

Finish the work — orders, bookings, order status — inside the systems you already run.

How LiveSpeech helps

A pickup order? It writes the order straight into the POS. A delivery question? It pulls the order status from your Cafe24 store and reads it back. Bookings are made while the caller is still on the line.

Cafe24 merchants press one button and get a number. NextEngine sellers shipping into Korea get calls answered in Korean without hiring a Korean speaker. Anything else, our engineers connect and tailor to your business.

Path #3: Reaching out at scale

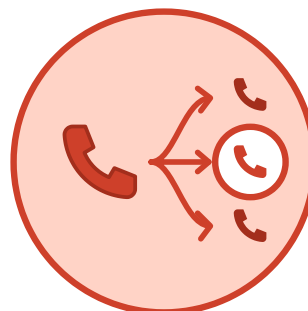
Your goal:

Make calls out — dispatch, reminders, callbacks, follow-ups — many at once, not one at a time.

How LiveSpeech helps

The same agent that answers your line also places calls out — reminders, callbacks, and follow-ups — so everything is in one place.

One call in, many calls out: a site manager needs an excavator; the agent calls every operator on your list at once, finds who is available, and reports back in minutes. A person dials one at a time.



→ **One call in, many calls out**

- Same agent
- One system
- Dispatch
- Reminders
- Callbacks

Drive revenue, reduce risk, and lower costs with LiveSpeech

Cafe24

E-commerce

Phone customer service for online stores, without hiring

- **2,400+** real customer calls answered for Cafe24 and NextEngine stores over 90 days
- **0** outages
- **One click** to start: the store owner presses one button and gets a phone number

"Korean law says an online store has to answer the phone. Ours now does — in Korean, at any hour — and I read the summary with my morning coffee."

Min-jun Park
Owner, Cafe24 apparel store

NEXTPAY

Restaurants

Phone orders written straight into the POS

- **Weeks** to rebuild: orders now go straight into the POS instead of a text to staff
- **1,900+** phone orders written into the POS since launch, nothing retyped
- **Busy kitchen** — the agent follows the caller through background noise and mid-sentence interruptions

"The first version had my staff retyping every order. Now the ticket hits the POS before the caller hangs up."

Daniel Cho
Owner, three-location restaurant group

Ridgeline Equipment

Construction dispatch

Dispatch equipment in minutes

- **Minutes** from a site manager's excavator request to knowing which operator is available
- **14 operators** called at the same time — a person dials one at a time

FLEETUP

Fleet operations

Voice for drivers, staff, and customers

- **AI fleet operations platform** for commercial fleets, San Jose, CA
- **Driver, staff, and customer calls** to run through the same agent that answers the line

Ready to put LiveSpeech on your line?

Hear a call — +1 778-644-0257

Start free — console.livespeech.ai



LiveSpeech

Free to start. Plans by call volume at livespeech.ai/pricing